

-----Original Message-----

From: Michelle & David Giuliani [mailto:michedav@bigpond.net.au]

Sent: Tuesday, 13 December 2005 8:05 PM

To: Lyn Griffiths

Subject: Thank YOU & Merry Christmas

Hi Lyn

Firstly I must apologise for how long it's taken us to contact you, we certainly hadn't forgotten you and feel guilty for not having gotten in touch sooner.

We're all settled in Wollongong now, for the time being at least, in a rental property until we find the right place to buy.

Without a doubt it's the best feeling to be settled in a home before Christmas and we cannot thank you enough for making this happen.

Selling our home in Townsville was very hard and many tears were shed as we shut the gates behind us for the last time. However the selling process was a dream thanks to you and we were very surprised and pleased by the speedy sale and the fact that you achieved a sale price that we didn't think would be possible (we hoped for, but didn't expect) so this was a bonus!

Lyn throughout the process you were fantastic and professional; always there for us; answering every single question and you always responded to our messages quickly (never kept us waiting). It is really difficult to put into words how much we appreciate all that you did and how much you helped us, we know that we would not have gotten this service from other agents we had spoken to prior to contacting you. It goes without saying that we cannot recommend you highly enough to anyone who'd like you to sell their home. We certainly told everyone we know, how wonderful you were.

We hope that your Christmas will be filled with laughter and love and wish you very much success in 2006 and beyond. We have no doubt that you will achieve this. Should we ever move back to Townsville, we will be calling you to find us a new home!

Best wishes

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